

Understanding the Strategic Performance Report

How results are derived

All measures have targets set and an associated lower tolerance level called an intervention level. Targets can be those set for the Council by central government, or those set locally by our members and managers.

As an actual is reported, a mathematical calculation takes place to produce a score. This equation is based upon the relationship between the target, the actual and the intervention level.

Where the Colours come from

The score is calculated to between 0 and 10. The colours that appear are a product of the score as follows:

- 0.0 – 3.33 – Red (at or below intervention level)
- 3.34 – 6.66 – Amber (below target but above intervention level)
- 6.67 – 10.00 – Green (on or above target)

It is important to note that a good performance report should reflect a range of achievement reflecting both excellent performance and challenging targets.

What the symbols mean

- Tick = All measures for the performance area are green
- Cross = All measures for the performance area are red
- Both tick and cross = performance is mixed